

ELECTRIFICATION PRODUCTS LIFE CYCLE SERVICES

Lifecycle change for ABB Ability™ Energy Manager Worldwide excl. China.

Document ref. ELSP-LCM-EM-2025

26th May 2025

Dear ABB Customer,

ABB hereby announces that ABB Ability™ Energy Manager moves from Active to Maintenance phase on 26th May 2025 according to the Product Life Cycle Policy for ABB Electrification¹. Please find the details in this document.

1 Reason for the change

As a consequence of the acquisition of Sensorfact, we are transitioning to the newly acquired portfolio, recognized as a market leader, that best meets the market needs and expectations. We strongly believe that the change is going to have a positive impact on the offering.

2 ABB Ability™ Energy Manager

ABB Ability™ Energy Manager belongs to ABB Low Voltage Products, Electrification business, Smart Power, Digital portfolio.

3 Geographical impact

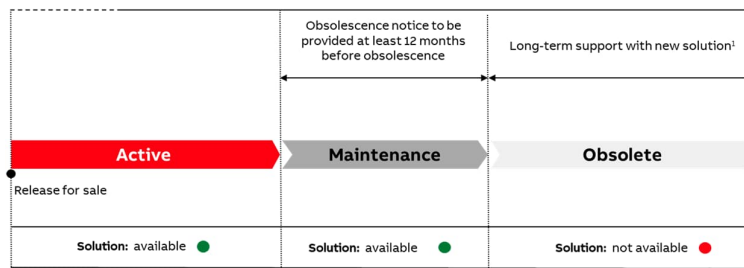
The changes are valid for any country worldwide, excluding China.

4 Lifecycle new Maintenance phase

Software solutions follow a dedicated life cycle workflow (to be released in 2025 Q2) due to their different DNA compared to hardware products. The workflow is made of three life cycle stages according to the common practice in the software industry.

In a nutshell, the classic and limited phases are replaced with the Maintenance phase.

1 - This includes Electrification Smart Power (ELSP), Distribution Solutions (ELDS), and Service (ELSE).



Maintenance phase means:

- Availability of the software solution is ensured, as security, compatibility updates and bug fixes are granted.
- There are no further enhancements of the solution.

5 Life Cycle update

Please find below the concerned product versions and the corresponding replacements proposed:

Product family	Product name and version	New equivalent product name and version
Smart Power digital solutions	ABB Ability™ Energy Manager (All versions)	Sensorfact

More details:

- ABB acquired Sensorfact BV, a fast-growing energy management company headquartered in Utrecht, Netherlands. The acquisition further expands ABB's digital energy management offering. Please refer to the public announcement for more information <https://new.abb.com/news/detail/122814/abb-to-acquire-sensorfact-expanding-its-digital-energy-management-offering>
- The expected obsolescence date for ABB Ability™ Energy Manager is (1st June 2026), slightly more than 12 months after the start of the maintenance phase.
- The Sensorfact solution will replace ABB Ability™ Energy Manager.
- We aim that all the ABB devices currently connected to ABB Ability™ Energy Manager with an active subscription will be connected to Sensorfact, and the most relevant features available in ABB Ability™ Energy Manager will be implemented.
- ABB Ability™ Energy Manager is still available for sale during the Maintenance phase, with a supply under specific agreement. Please refer to section 9 of this document and reach out to your ABB sales representative in case of interest.

Detailed information about the entire life cycle of products is available and continuously updated. You can get further information via the following channels:

- On demand to ABB representatives
- Visiting the ABB website at the [LCM webpage](#)

6 Impacted product codes

6.1 Licenses

The below listed item-codes are affected by this life-cycle change.

Code	Actual Description	LCM 26th May 2025	LCM 1st June 2026
1SDA116737R1	ABB Ability™ Energy Manager Watching 1 YR - Voucher	Obsolete	Obsolete
1SDA116736R1	ABB Ability™ Energy Manager Watching 3 YR – Voucher*	Obsolete	Obsolete
1SDA116735R1	ABB Ability™ Energy Manager Watching 1 YR – Subscription	Maintenance	Obsolete
1SDA118332R1	ABB Ability™ EM Watching Multisite	Obsolete	Obsolete
No Code	Start Matching Energy Manager	Maintenance	Obsolete
No Code	Welcome subscription**	Maintenance	Obsolete

* as previously implemented.

** the welcome period duration, which is currently 6 months, is going to be reduced toward the end of the year 2025. Further details will be communicated in due time.

6.2 Add-ons

The below listed item-codes are affected by this life-cycle change.

Code	Description	LCM 26th May 2025	LCM 1st June 2026
1SDA118334R1	1 extra site for Multisite	Obsolete	Obsolete
1SDA118336R1	5 extra sites for Multisite	Obsolete	Obsolete
1SDA118338R1	10 extra sites for Multisite	Obsolete	Obsolete
1SDA118342R1	15 extra users for Multisite	Obsolete	Obsolete
1SDA116083R1	Energy Simulator add-on multisite site	Obsolete	Obsolete
1SDA119754R1	Start Matching EM Multisite	Obsolete	Obsolete
1SDA116046R1	Add-on 1 extra device ABB Ability EM 1Y	Maintenance	Obsolete
1SDA116047R1	Add-on 50 extra device ABB Ability EM 1Y	Maintenance	Obsolete
1SDA116048R1	Add-on 25 extra device ABB Ability EM 1Y	Maintenance	Obsolete
1SDA116049R1	Add-on 100 extra device ABB Ability EM 1Y	Maintenance	Obsolete
1SDA120031R1	Add-on 1000 extra sms ABB Ability EM 1Y	Maintenance	Obsolete
1SDA120032R1	Add-on 15 extra users ABB Ability EM 1Y	Maintenance	Obsolete
1SDA116060R1	Add-on Load Power Forecasting EM 1Y	Maintenance	Obsolete
1SDA120011R1	Add-on upgrade Scanning 1Y	Maintenance	Obsolete
1SDA120007R1	Add-on upgrade Performing EM 1Y	Maintenance	Obsolete
1SDA132425R1	Add-on Asset-Health 1 YR	Maintenance	Obsolete

7 LCM timeline

	Start date
Start of Maintenance phase	26 th May 2025
Start of Obsolete phase	1 st June 2026

Code	Actual Description	2025										2026					
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	
1SDA116737R1	ABB Ability EMWatching 1 YR - Voucher	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA116736R1	ABB Ability EM Watching 3 YR - Voucher	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA116735R1	ABB Ability EM Watching - Subscription	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA118332R1	ABB Ability EM Watching Multisite	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
No Code	Start Matching ABB Ability™ Energy Man- ager	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
No Code	Welcome subscription	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA116046R1	Add-on 1 extra device ABB Ability EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA116047R1	Add-on 50 extra device ABB Ability EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA116048R1	Add-on 25 extra device ABB Ability EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA116049R1	Add-on 100 extra device ABB Ability EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA120031R1	Add-on 1000 extra sms ABB Ability EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA120032R1	Add-on 15 extra users ABB Ability EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA116060R1	Add-on Load Power Forecasting EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA120011R1	Add-on upgrade Scanning 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA120007R1	Add-on upgrade Performing EM 1Y	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA132425R1	Add-on Asset-Health 1 YR	A	M	M	M	M	M	M	M	M	M	M	M	M	M	O	
1SDA118334R1	1 extra site for Multisite	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118336R1	5 extra sites for Multisite	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118338R1	10 extra sites for Multisite	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118342R1	15 extra users for Multisite	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA116083R1	Energy Simulator add-on multisite site	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA119754R1	Start Matching EM Multisite	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118341R1	25 sites for Multisite ABB Ability™ Energy Manager 3Y	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118339R1	10 sites for Multisite ABB Ability™ Energy Manager 3Y	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118335R1	1 site for Multisite ABB Ability™ Energy Manager 3Y	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118337R1	5 sites for Multisite ABB Ability™ Energy Manager 3Y	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA120028R1	EM Building Multisite 3YR Voucher	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118343R1	15 users for Multisite Energy Manager 3Y	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA120012R1	EM Checking Multisite 1 YR Voucher	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA120013R1	EM Checking Multisite 3YR Voucher	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA118333R1	Multisite Energy Manager 3 YR	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
1SDA116082R1	Complete Matching Multisite 3YR voucher	A	O	O	O	O	O	O	O	O	O	O	O	O	O	O	

*from the LCM announced date mentioned above.

A= Active, code can be sold

M= Maintenance
O= Obsolete

8 Required actions

Please reach out to your ABB local representative for the management of your projects involving ABB Ability™ Energy Manager. The signature of a dedicated “Acceptance Letter” is required to process the renewal or purchase new subscriptions of ABB Ability™ Energy Manager during the Maintenance phase, please find the letter model at the point 9.

We thank you for your understanding and co-operation. We hope that this information helps you initiate evolution planning of the installed systems/products. Please feel free to contact us in case you need more information about this Lifecycle notice.

Yours Sincerely,

ABB Electrification team

9 Annex – Acceptance letter

The following letter shall be accepted by each client willing to pursue an ABB Ability™ Energy Manager subscription, renewal or activation during the Maintenance period. Each order is an independent transaction and is subject to acceptance by ABB before any such order will become binding on ABB.

Subject: Acknowledgment of Potential Replacement of ABB Ability™ Energy Manager Offer

Dear Client,

As part of our commitment to providing innovative and high-quality solutions, we wish to notify you that the existing ABB Ability™ Energy Manager offer included in your current or intended subscription may be replaced with an alternative ABB offering, called “Sensorfact”, of similar features and capabilities of the existing during the duration of your subscription.

This replacement, if it occurs, will be carefully managed to ensure minimal disruption to your operations. In this eventuality, the remaining time of your subscription(s) will be transferred to the new ABB offering.

We kindly request you to accept the changes described herein by signing and returning a copy of this letter. Your acknowledgment confirms your understanding and acceptance of the possibility of this transition within the terms of your subscription.

Should you have any questions or require further clarification, please do not hesitate to contact us.

We thank you for your understanding and continued trust in ABB as your chosen provider.

Yours sincerely,
ABB Energy Manager team

Acceptance by the Client:

I, [Client's Name/Authorized Representative Name], on behalf of [Client's Company Name], acknowledge the receipt and accept the contents of this letter and Life Cycle (document ref. ELSP-LCM-EM-2025) regarding the potential replacement of the ABB Ability™ Energy Manager offer with Sensorfact offering with similar features to the existing.

Nr.1	Client's Name/Authorized Representative Name	
Nr.2	Client's Company Name	
Nr.3	Title	
Nr.4	Country	
Nr.5	Date	
Nr.6	Signature	
Nr.7	The platform user is informed?	<input type="checkbox"/> Yes

To be filled by ABB LSU referent:

Nr.8	Name of ABB referent	
Nr.9	ABB LSU legal entity	