

## HAND TOOLS - LIFETIME WARRANTY

### SCOPE

Sonepar Global Sourcing SA (= Sonepar) provides a lifetime warranty for TradeForce's hand tools purchased in Norway (hereinafter referred to as the "Products"), subject to conditions detailed below.

The present lifetime warranty comes into effect on the date of purchase as indicated on the purchase invoice.

### COVERAGE

Sonepar warrants the Products against manufacturing defects or faults which appear during proper and intended use, maintenance and storage and cause an abnormal use of the Product.

### WARRANTY CONDITIONS

The present lifetime warranty for the Products applies in the following conditions:

- The Product must be used in accordance with the instructions indicated on the packaging. It must also be maintained and stored in a dry place, with ambient temperature and protected from all defects that can result from external causes.
- All manufacturing defect or fault must be notified to Sonepar within ten (10) days from the date of detection.
- The Product must be deposited in a Sonepar agency, accompanied by the purchase invoice. Additional information may be required in order to identify properly the defect or fault.

### LIMITATIONS OF WARRANTY

The lifetime warranty does not apply in the following cases:

- Defects or faults resulting from improper use, maintenance or storage or contrary to the instructions indicated on the packaging.
- Defects resulting from normal wear and tear of the Product.
- Defects resulting from external causes.

### REPLACEMENT

If the warranty conditions are met, Sonepar will replace the defective Product.

In the event that Sonepar is unable to replace the defective Product by an identical one, Sonepar will replace it with the closest product in terms of functionality and quality.

This compensation is exclusive of all costs or damages and interests, on any grounds. Are excluded, without limitation, all claims for incidental or consequential damages including economical loss.

### MISCELLANEOUS

The present warranty is the only contractual warranty given by Sonepar. Sonepar makes no other warranties of any kind, express or implied.

The present warranty is governed by the laws of Norway without regard to the conflict of laws provisions thereof.

### CONTACT DETAILS

For all questions, you can visit [www.otranorge.no](http://www.otranorge.no), send an e-mail to [post@otranorge.no](mailto:post@otranorge.no) or contact your local Sonepar dealer .